

In accordance with Article 50, paragraph 8; Article 64, paragraph 6; and Article 81, paragraph 7 of the Law on Games of Chance (“Official Gazette of the Republic of Serbia”, No. 18/20),

the minister of finance issues the following

REGULATION
ON THE DETAILED CONDITIONS FOR CONDUCTING AUDIO AND VIDEO
SURVEILLANCE, HOW TO STORE DOCUMENTATION AND PHYSICAL PROTECTION
IN THE CASINO, IMPLEMENTATION OF VIDEO SURVEILLANCE AND THE STORAGE
OF DOCUMENTATION IN SLOT MACHINE CLUBS AND BETTING SHOPS

(Official Gazette of the Republic of Serbia, No. 152/20)

The basic text comes into force from 26/12/2020, the application of this regulation comes into force from 11/07/2021.

1. Subject of Regulation

Article 1

This regulation regulates the detailed conditions for conducting audio and video surveillance, keeping documentation and conducting physical protection in the casino, conducting video surveillance and keeping documentation in slot machine clubs or betting shops.

2. Audio and Video Surveillance in Casinos

Article 2

(1) The organiser of special games of chance in casinos is obliged to provide continuous audio and video surveillance with recording over the gaming tables, cash registers and entrances and exits of the casino in order to prevent violations of the rules of the game, as well as video surveillance over the automatic equipment¹, players and visitors, storage of documentation and enforcing physical protection in the casino.

(2) The organiser is obliged to display a notice in a visible place, at the entrance to the casino, as well as inside the premises, that the space is under audio and video surveillance.

(3) By displaying the notification, it is considered that the person has been informed on the processing of personal data.

(4) When processing data, the organiser is obliged to act in accordance with the regulations regulating the protection of personal data.

Article 3

Continuous audio and video surveillance in the casino includes the recording of:

- 1) the entrances and exits of the casino – video surveillance cameras are set up so as to enable the monitoring of the faces of persons (players and visitors) entering and exiting the casino;

¹ Automatic equipment is considered electromechanical, electronic and similar devices that work based on an algorithm of random events, on which special games of chance are organised.

- 2) the receptions – the reception area is recorded with at least one stationary camera and microphone;
- 3) the cash registers and exchange offices – at least one microphone and one camera are placed at the cash register and in the exchange office in such a way as to record the transaction space and register the content of the transaction and the player for whom the transaction is performed;
- 4) the gaming tables – every gaming table must be recorded with at least one microphone which is set to record sound in the entire area of the table and at least two stationary cameras, with one camera being set to record the stake of players, players themselves, observers, the entire table area and the result of each game, while the other camera records the chip storage, the drop-box, the tip box and the procedure for conducting the grant and credit on the table;
- 5) the automatic equipment – cameras are set up so that they can record each automatic equipment;
- 6) the calculation procedure – counting money and tokens and the procedure of determining the realised turnover, which is performed on the table or at the cash register;
- 7) the times and route of the movement of money, chips, drop-boxes, tip boxes, boxes for holding chips and drop containers inside the casino.

Article 4

- (1) The organiser is obliged to provide data on the date, time of recording and camera number on all cameras and monitors for video surveillance.
- (2) The field of view of the camera must be chosen in such a way as to provide a sufficient number of pixels of the captured persons in the immediate vicinity of the location, in order to unambiguously identify them.
- (3) Outside the working hours of the casino, video signals are recorded from the cameras at the entrance, reception and box office, as well as the camera in the space where the automatic equipment are and the camera that monitors the space where the live gaming tables and roulette tables are.

3. Physical Protection of Players and Visitors in the Casino

Article 5

The organiser is obliged to provide physical protection to the players and visitors in the casino through a security service.

4. Video Surveillance in Slot Machine Clubs and Betting Shops

Article 6

- (1) Organisers of special games of chance on automatic equipment and organisers of special betting games of chance are obliged to provide continuous video surveillance with recording over all automatic equipment in the slot machine club and all payments and payment points in the betting shop, as well as surveillance of the entrances and exits of the slot machine club or betting shop and supervision of all players and visitors.
- (2) Continuous video surveillance includes recording of:
 - 1) the entrances and exits of the slot machine club or betting shop – video surveillance cameras are set up in such a way as to enable observation of persons (players and visitors) entering and leaving the slot machine club or betting shop;

- 2) the automatic equipment – cameras are placed so that they can record each automatic equipment;
- 3) the pay-in-pay-out desks – cameras are placed so that they enable recording of each pay-in-pay-out desk.

Article 7

- (1) The organiser is obliged to provide data on the date, time of recording and camera number on all cameras and monitors for video surveillance.
- (2) The field of view of the camera must be chosen so as to provide a sufficient number of pixels of the captured persons in the immediate vicinity of the location, in order to unambiguously identify them.
- (3) The organiser is obliged to display a notice in a visible place, at the entrance to the slot machine club or betting shop, as well as inside the premises, that the space is under video surveillance.
- (4) By displaying the notification, it is considered that the person has been informed about the processing of personal data.
- (5) When processing data, the organiser is obliged to act in accordance with the regulations regulating the protection of personal data.

5. Storage of Documentation in Casinos, Slot Machine Clubs and Betting Shops

Article 8

- (1) Organisers of special games of chance in casinos, special games of chance on automatic equipment and special betting games of chance are obliged to keep the documentation on continuous recording for 30 days from the date of recording, and longer by order of the Games of Chance Administration.
- (2) Recorded documentation shall be kept with applicable technology in order to ensure security and data protection in a protected room in which access to unauthorised persons is restricted.
- (3) The entire surveillance system must be protected from access by unauthorised persons.
- (4) The organisers are obliged to keep special records on the persons authorised to handle the documentation.
- (5) Subsequent processing of the recorded material is prohibited.
- (6) The documentation on continuous recording is the internal documentation of the organiser and a business secret, and the organiser may use it only for the purpose for which they were collected and it may not be given to third parties or published, unless otherwise expressly prescribed.
- (7) The submission of data for the purposes of the implementation of the Law on Games of Chance (“Official Gazette of the Republic of Serbia”, No. 18/20) will not be considered a violation of the obligation to keep business secrets.

6. Final Provisions

Article 9

On the day the application of this regulation begins, the Regulation on detailed conditions for conducting audio-video surveillance, keeping documentation and providing physical protection in casinos (“Official Gazette of the Republic of Serbia”, No. 14/07) shall cease to be valid.

Article 10

This regulation shall enter into force on the eighth day from the date of its publication in the “Official Gazette of the Republic of Serbia”, and shall apply from 11 July 2021.